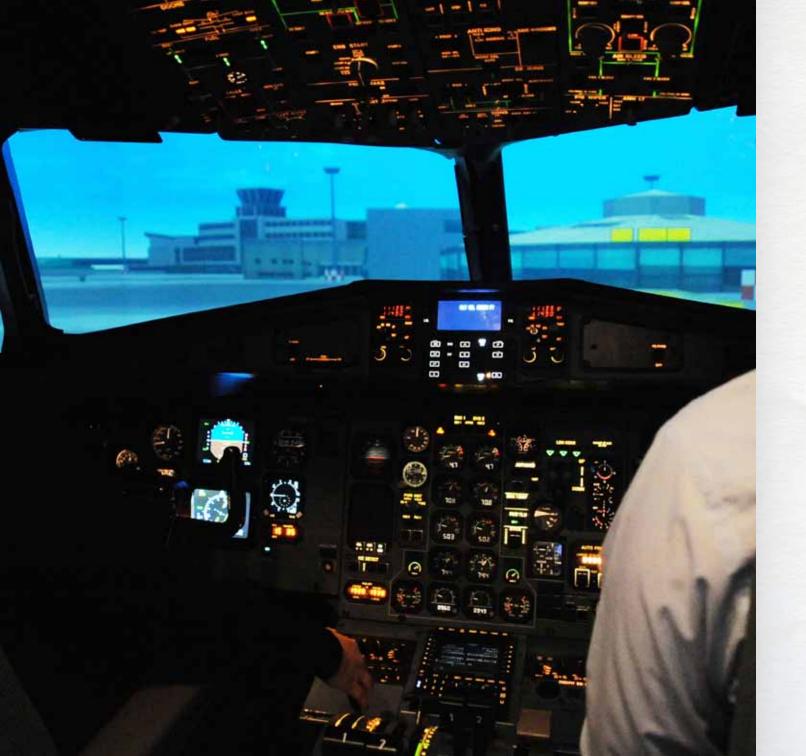


BUSINESS GAME: TOP SIM - GENERAL MANAGEMENT



A flight simulator for learning business by doing business.

What is a Topsim - management simulation?

...providing a solid base in all skills required to lead a complex organization.

Management and Performance skills

- Strategy development
- Managing cross-functional /departmental conflicts
- Understand finance and profitability drivers (EVA, S/H value, etc.)
- Key success principles in marketing and sales
- SMART objectives

Teamwork abilities

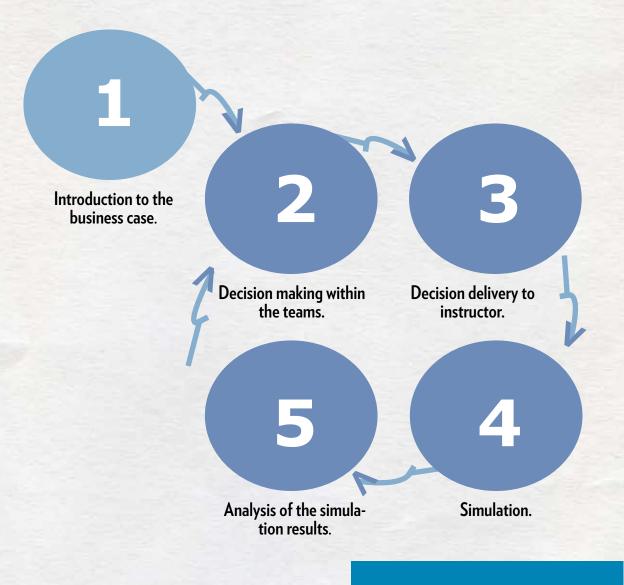
- Knowing your strengths and weaknesses
- Understanding others and active listening
- Giving positive feedback

Leadership skills

General business abilities

- Presentation skills
- Running effective meetings
- Time and priority management





Flow of a management simulation





Where and when do companies incur costs?

Own company

Tools: Cost Accounting **Business News** Reporting

Where and how is the money earned?

Successful

Management

Customers Market

How is the competition successful?

What does the customer want today and in the future?

Market Research Report **Business Reports** Annual Reports Regional Fact Sheets

Can you recognize any trends or developments?

Competitors

How does who react to what?

Tools:

Market Research Report Business Reports Annual Reports

In this department, you have to make all market-related decisions.

SALES

Here, you decide on the product features of your copier.

RED



PURCHASING

You plan the procurement of input materials required for production in this department.

FINANCE \$ ACCOUNTING

In this department you take care of the financial situation of your company.

PRODUCTION

Here, you plan the production of your copier.

HUMAN RESOURCES

You decide how and where to deploy your staff.

introduction to copyfix inc.



Decision areas

Sales

Marketing-Mix

Purchasing

- Requirements & conditions
- Input Materials / Parts / Finished products

R&D

• Technology / Ecology / Value analysis

Production

- Investments in / Disinvestments of production lines
- Maintenance / Rationalization / Available capacity

Human Resources

- Personnel adjustment
- Personnel costs / overtime / training

Finance and Accounting

- Customer payment patterns / Financial investments / Loans / Dividends
- Planning values



The share Price (success Dalue)

strategic decisions

- What kind of company are we working for?
- What do we want to have achieved by the end of the game? What are our objectives?
- How do we plan to achieve our objectives? What are suitable strategies?
- How will we organize ourselves within our team?
- How do we organize the work within our team (methods and procedures)?
- How can we observe and follow relevant factors and events (to identify early warning signs)?



1	Analysis of reports of the previous period
2	Assessment of scenario
3	Objectives setting and strategy development
4	Sales planning and marketing mix
5	Personnel decisions / Productivity planning
6	Decisions on the technical infrastructure
7	Determination of procurement quantity
8	Determination of planning values
9	Financial planning / calculations of profitability

Determination of planning values of sales and the impact the success value

STRATEGIC PLANNING



Integrated operation planning (applying a strategy throughout all departments)

Decision-making process

Product development

- Investment in developing an updated product
- Product lifecycle management

Overseas market

- Entering a new market
- Foreign currency transactions
- Different customer preferences

New product

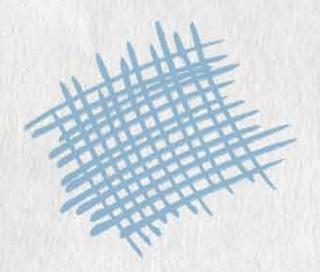
- Introducing a product for a new market segment
- Product development to meet requirements

Managing complexity

- Multiple products
- Multiple markets
- Changes to production capacity requirements



Events during the simulation



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